

### Introduction

One of the characteristics of banking are all kinds of forms and requests. The requests must often take the form of a document, regardless of whether they are electronic or on paper. This sometimes causes problems when filling in and processing them. It is easier for the bank to process a petition in the form of information displayed in an application where one button is clicked to accept or reject it, rather than in the form of a document (e.g. PDF as an e-mail attachment) or even in the paper form. Because of this, there are also problems when filling in the forms. To face this problems Adobe has created the LiveCycle Forms platform.

### Integration of Adobe LiveCycle Forms

LiveCycle Forms is a platform that allows for presentation of the forms at each stage of processing in a way that is convenient for the user. Filling the application can be made through the HTML page, an SWF form or a PDF form. The latter allows for filling in the form as a document. When the form is sent, it either takes on a structure that can easily be transformed into pure data transmitted to the form processing system or remains a document (e.g. PDF).

### Preparation of forms

The primary advantage of the Adobe LiveCycle Forms is the ease of form creation. Any form can be created even by an inexperienced user. This is done using the graphical tool that allows for choosing the parameters, their types and default values. The finished form can automatically be converted into one of the three forms described above, namely:

- an HTML website for integration with a web portal,
- a SWF form for integration with an application made in Adobe Flex technology,
- a PDF form for a single-handed filling.

### Summary

With all its simplicity, the software offered by Adobe greatly facilitates the processing of requests and other documents in the banking system. Its undeniable advantage is the possibility to combine it with other functionalities offered by Adobe, such as security-related data.