

Complete, integrated 360° IT management solution with **days turn up times** and **no systems integration costs**.

A single, unified solution for managing infrastructure, networks and applications **reducing number of maintained applications** and **allowing IT managers to do more without additional personnel**.

Automate IT management processes with workflow **reducing the number of manually performed tasks**.

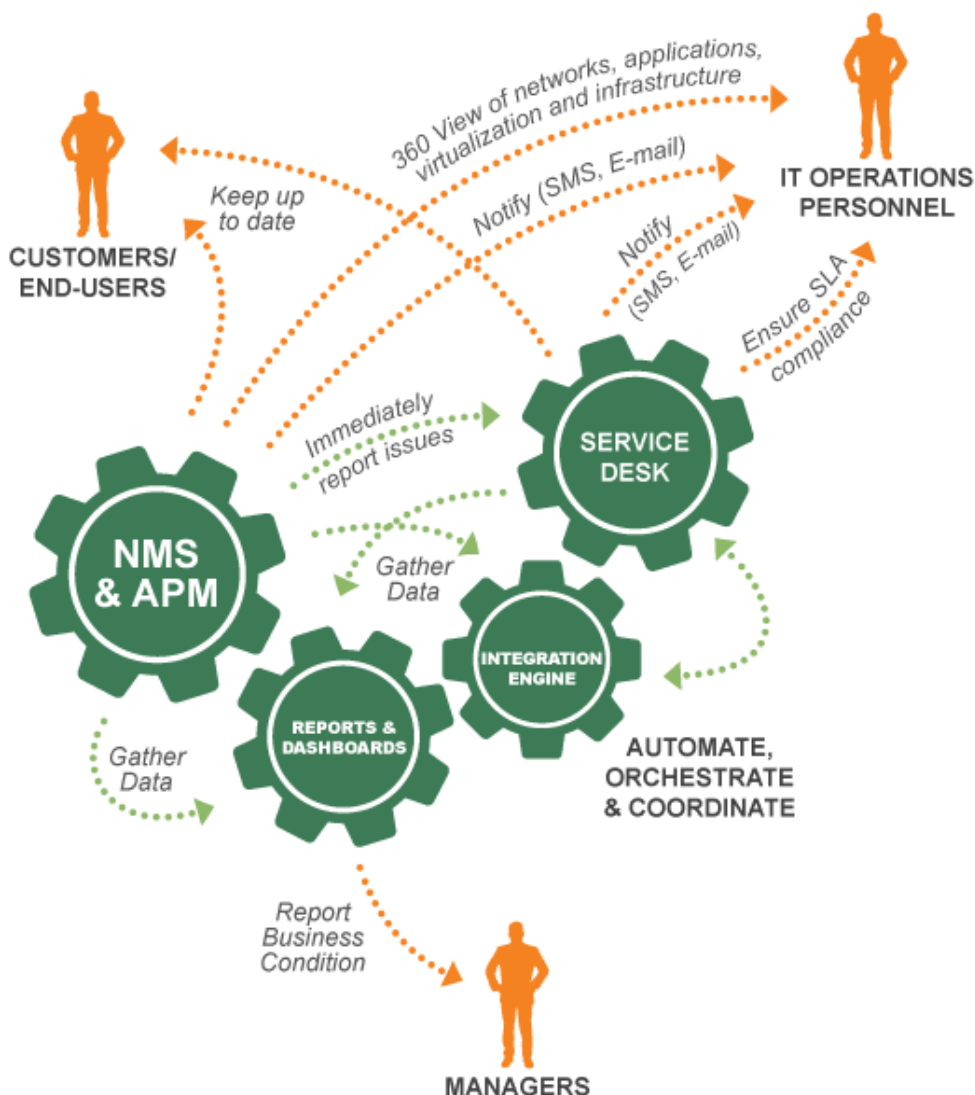
Customize to specific business requirements: design own business reports, automation workflows, SLA levels and dashboards with **no programming knowledge required**.

IT Management Suite

Simplify, automate and reduce cost of IT management

Overview

Verax IT Management Suite (ITMS) is a set of pre-integrated, service-oriented **applications covering end-to-end IT Management** with **short turn up times** and **no integration hassles**, enabling IT departments to **simplify, automate and reduce costs of IT management**.



On-line demos

IT Management Suite on-line demo is available at: <http://demo.veraxsystems.com>

Free version

A free edition of Verax ITMS is available for download at: www.veraxsystems.com/en/downloads

About Verax Systems

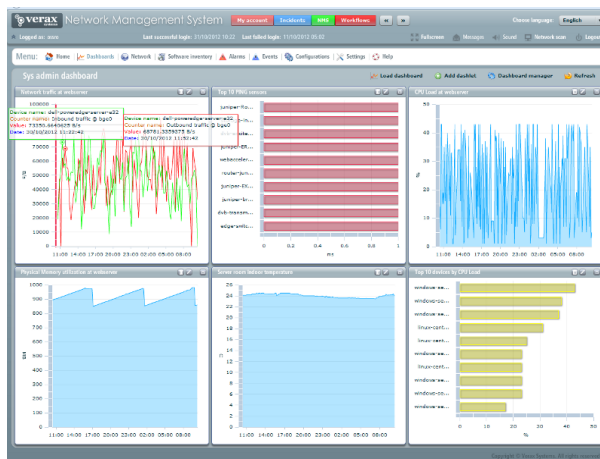
Verax Systems Corp. is a provider of software enabling end-to-end IT & Telco service delivery, assurance and compliance. We offer a comprehensive set of integrated applications covering the entire lifecycle from service definition through provisioning and monitoring to billing, helping our customers to build and manage their IT & Telco services quickly and effectively.

IT infrastructure management (NMS & APM)

Verax NMS & APM provides a **service-oriented, unified management & monitoring of networks, applications and infrastructure** enabling quick problem detection, root-cause analysis, reporting and automating recovery, **reducing costs and shortening downtimes of IT service delivery.**

Key benefits:

- Service- and business- oriented presentation of information, enabling managers to immediately assess failure impact on provided services.
- Simplified and lower cost IT management with a cross-silos, 360° view of IT infrastructure, networks and applications in a single system.
- Downtime prevention by detecting potential problems before they affect service continuity.
- Shorter service downtimes: quick problem analysis via event correlations, immediate notifications and automated reactive business logic.



Incident management and SLA compliance

Verax Service Desk is a service desk and SLA management application automating and **streamlining service desk process**, ensuring **timely incident resolution and SLA-compliance.**

Key benefits:

- Streamline IT and network operations, ensure SLA compliance, maximize application and network uptimes.
- Full control over incident resolution workflow.
- Shorter incident resolution times.
- Ensure that incidents are resolved in a timely manner via fully configurable escalation procedures and notification procedures.

Workflow and business processes automation

Verax Workflow is a complete BPM (Business Process Management) application enabling **uniform, manageable and process-oriented integration of IT systems, applications and people.**

Verax Workflow enables service providers and enterprises to tie their applications and services into **repeatable, consistent, end-to-end process flows.**

Key benefits:

- Out-of-the-box integration with Verax applications for building IT automation, disaster recovery, provisioning and other scenarios.
- Automation of business processes for increased efficiency, error reduction and consistent performance.
- Better visibility into business process performance through execution tracking and reporting.

Administrator Console

Administrator Console and the core platform are shared by all Verax applications and ensure **centralized, unified management** as well as provide **carrier-grade features**, such as: fault tolerance, distributed processing, security, user management, reporting and others.

Key benefits:

- Ensured business continuity with High Availability configuration.
- Increased user productivity via the built-in Single Sign-On Server (SSO) for easy access to all of the IT Management Suite applications: only one-time user authentication (on the first accessed application) is required.
- Reduction of user management costs by out-of-the-box integration with LDAP and Active Directory services.

More information

More information on Verax IT Management Suite is available at:

www.veraxsystems.com/en/products/it-management-suite